

LAKEWOOD COMMUNITY RESOURCE GUIDE

2026 EDITION

A reference guide to
non-profit and city services
for Lakewood residents

COMPILED BY:



IN PARTNERSHIP WITH:



ABOUT THIS GUIDE

This guide lists local services that can help with health, food, housing, money, safety, and more. Services can change. Please call before you go to make sure you have the right day, time, and information.

To suggest a change, email info@healthylakewoodfoundation.org.

Not sure where to start? Call 211. It is free, private, and open 24 hours a day, every day. You can also chat online at 211oh.org. Spanish speakers available (Se habla español)

Want a bigger list? The Cuyahoga County Online Community Resource Guide lists many more health and social services across the county. Visit hhs.cuyahogacounty.gov/resources-data/resources.

Compiled by the Healthy Lakewood Foundation with the City of Lakewood, Lakewood City Schools, and Three Arches Foundation, with help from many community partners.

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I. EMERGENCY SERVICES

■ EMERGENCY/FIRST RESPONSE

Call 911 for medical, fire, and life-threatening emergencies.

Call or text 988 24-hour suicide prevention and mental health/addiction crisis

Call 211 to find human services in Cuyahoga, Geauga, and Ross counties. Free, 24/7.

- **Website:** <https://www.211oh.org> Spanish speakers available.

Frontline Services Care Response Team: (216) 623-6888, for non-police response in a mental health crisis.

Mobile Response and Stabilization Services (MRSS): (888) 418-6777, in-person crisis help for families with children ages 2-20.

■ EMERGENCY AND URGENT CARE

Cleveland Clinic Fairview Hospital - Emergency Department (Level II Trauma Center)

Emergency care for serious or sudden injuries, open 24/7. Has a children's emergency area and a senior-friendly emergency department. Check insurance.

Location: 18101 Lorain Avenue, Cleveland, OH 44111

Call: (216) 476-7000

Website: clevelandclinic.org

Cleveland Clinic Lakewood Emergency Department

Stand-alone emergency room for many urgent needs. Can arrange fast transfer to a trauma center. Open 24/7. Check insurance.

Location: 14601 Detroit Avenue, Lakewood, OH 44107

Call: (216) 237-5500

Website: clevelandclinic.org

Cleveland Clinic – Rocky River Urgent Care

Walk-in urgent care for non-emergencies, 7 days a week. Check insurance.

Location: 19895 Detroit Road, Rocky River, OH 44116

Call: (440) 356-5500

Website: clevelandclinic.org

University Hospitals Urgent Care

Walk-in, book-ahead, and video visits for non-emergency urgent care, 7 days a week. Check insurance.

Lakewood West Location: 14800 Madison Avenue, Lakewood, OH 44107 • **Call:** (216) 925-4600

Edgewater Location: 1407 West 117th Street, Cleveland, OH 44107 • **Call:** (216) 377-4800

Website: <https://www.uhurgentcare.org/>

■ EMERGENCY SHELTER

Frontline Services — Coordinated Intake

Get a bed in an emergency shelter if you are homeless.

Call: (216) 674-6700, Monday – Friday between 8:00 AM – 6:00 PM (on nights and weekends, call 211)

Website: <https://www.frontlineservice.org/coordinated-intake>

Crossroads Men's Crisis Center (City Mission)

Shelter for single men, when space allows. Religious programming is required.

Call: (216) 431-3510 • **Website:** <https://thecitymission.org/our-services/crossroads/>

Laura's Home Women's Crisis Center (City Mission)

Shelter for single women and mothers with children, when space allows. Religious programming is required.

Location: 18120 Puritas Avenue, Cleveland, OH 44135

Call: (216) 472-5500 • **Website:** <https://thecitymission.org/our-services/lauras-home/>

NEOCH (Northeast Ohio Coalition for the Homeless)

Street Card, street outreach, seasonal shelter, and housing clinics.

Call: (216) 432-0540 • **Web:** neoch.org

West Side Catholic Center

Food, day shelter, and family shelter. Two hot meals a day, six days a week, plus a food pantry.

Day services (by appointment): showers, phone, mail, barber, and help getting an ID.

Location: 3135 Lorain Ave, Cleveland, OH 44113 • **Call:** (216) 631-4741 • **Web:** wsccenter.org

YWCA Greater Cleveland — Independence Place

Permanent supportive housing — 23 apartments for young adults who are homeless.

Call: (216) 881-6878 • **Web:** www.ywcaofcleveland.org

■ EMERGENCY ADDICTION SUPPORT

Project SOAR

Helps people start substance use treatment fast — like detox, inpatient care, medication, or outpatient care — and find their way through the system.

Call: (440) 502-0020 • **Email:** info@thewoodrowproject.com • **Web:** thewoodrowproject.com/project-soar/

II. HEALTH CARE

■ MEDICAL/PHYSICAL HEALTH CARE

Cleveland Clinic Lakewood Family Health Center

Family doctors and many specialty services, plus lab, mammograms, and imaging. Check insurance and ask about financial help.

Location: 14601 Detroit Avenue, Lakewood, OH 44107 • **Call:** (216) 237-5500

Cleveland Clinic Children's — Lakewood High School Medical Clinic

School-based care for ages 4–21: check-ups, shots, sports physicals, minor illness care, mental health counseling, and lab tests. For Lakewood City Schools students and staff and current Cleveland Clinic patients. Check insurance and ask about financial help.

Location: 14100 Franklin Boulevard, Lakewood, OH 44107 • **Call:** (216) 221-5379

MetroHealth

Family and specialty medical care at neighborhood health centers.

Main Campus: 2500 MetroHealth Dr, Cleveland, OH 44109.

Brooklyn Health Center: 5208 Memphis Ave, Cleveland, OH 44144.

West Park Health Center: 3838 West 150th St, Cleveland, OH 44111.

Call: (216) 696-3876 • **Web:** metrohealth.org

Neighborhood Family Practice

Family medicine, midwifery care, breastfeeding support, behavioral health, dental care, HIV care, refugee and newcomer health, and pharmacy. Staff speak many languages. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance.

Location: 11906 Madison Avenue, Lakewood, OH 44107 • **Call:** (216) 281-0872 • **Web:** nfpmcdcenter.org/

Planned Parenthood of Greater Ohio - Rocky River

Birth control, emergency contraception, gender-affirming care, HIV services, pregnancy testing, STD testing and care, and wellness care. Phone interpreters for many languages. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance.

Location: 21016 Center Ridge Road, Rocky River, OH 44116 • **Call:** (440) 331-8744

Web: plannedparenthood.org

Signature Health

Primary care, plus mental health and addiction care. (See Mental Health and Addiction Support.) Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance.

Location: 14701 Detroit Ave, 6th Floor, Lakewood, OH 44107 • **Call:** (216) 766-6080

Web: signaturehealthinc.org

The Centers

Primary care, behavioral health, pharmacy, harm reduction, infectious disease care, and dental. In-person and video visits. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance. (Dental and same-day mental health care: see those sections.)

Gordon Square Location: 5209 Detroit Avenue, Cleveland, OH 44102 • **Call:** (216) 651-2037

West Location: 3929 Rocky River Drive, Cleveland, OH 44111 • **Call:** (216) 252-5800

Web: thecentersohio.org

■ DENTAL CARE

MetroHealth Department of Dentistry

Cleanings, fillings, root canals, crowns, implants, dentures, and tooth removal.

Broadway Health Center: 6835 Broadway Ave, Cleveland, OH 44105

MetroHealth Family Dentistry: 7123 Pearl Rd, Ste 100, Middleburg Heights, OH 44130

Ohio City Family Dentistry: 3701 Lorain Ave, Cleveland, OH 44113

Call: (216) 778-4725 • **Web:** metrohealth.org

The Centers — Dental Health (Uptown Office)

Low-cost dental care from check-ups to emergencies: exams, x-rays, cleanings, fillings, sealants for kids, and tooth removal.

Location: 12201 Euclid Ave, Cleveland, OH 44106 • **Call:** (216) 721-4010 or (216) 325-9355

Web: thecentersohio.org

Care Alliance Health Center — Dental (St. Clair Clinic)

Exams, X-rays, cleanings, fillings, crowns and bridges, dentures, and tooth removal.

Call: (216) 535-9100 • **Web:** carealliance.org

Case Western Reserve University Dental Clinic

Lower-cost care by dental students with dentist supervisors. Visits take a full morning or afternoon and may need more than one trip.

Location: 9601 Chester Ave, Cleveland, OH 44106 • **Call:** (216) 368-8730 (adults), (216) 368-6185 (children) • **Web:** case.edu/dental

Cuyahoga Community College (Tri-C) Dental Hygiene Clinic

Cleanings and basic dental hygiene by students with a supervising dentist. Open to all. Children 17 and under need a parent or guardian for the whole visit. Closed in summer.

Location: 2900 Community College Ave, MHCS Building, Room 127, Cleveland, OH 44115

Call: (216) 987-4413 • **Web:** tri-c.edu

■ HOSPITAL-BASED/URGENT MENTAL HEALTH CARE

Cleveland Clinic Fairview Hospital

Inpatient mental health care for children and teens in crisis.

Location: 18101 Lorain Avenue, Cleveland, OH 44111 • **Call:** (216) 476-7000

Cleveland Clinic Lutheran Hospital

Mental health care for adults — inpatient and outpatient.

Location: 1730 West 25th Street, Cleveland, OH 44113 • **Call:** (216) 363-2122

The Centers — Behavioral Health Urgent Care

Same-day mental health care. Triage, assessment, psychiatric evaluation, crisis counseling, and help getting ongoing care.

Location: 5209 Detroit Ave, Cleveland, OH 44102 • **Call:** (216) 721-4010, option 5, or (216) 325-9355

The Centers — Glick Recovery Campus

All levels of mental health and addiction care under one roof, open 24/7. Offers walk-in crisis care (no appointment needed), short-term care and withdrawal support, and ongoing help like therapy, counseling, psychiatry, medication for addiction, primary care, and job support.

Location: 2322 E. 22nd St, Cleveland, Ohio 44115 • **Web:** thecentersohio.org

■ COMMUNITY-BASED MENTAL HEALTH CARE

Benjamin Rose Institute

Aging-focused services, including mental health case management and help with money matters. Open to all; sliding-scale fees; takes Medicaid. (Also see Older Adult Resources.)

Location: 11890 Fairhill Rd, Cleveland, OH 44120 • **Call:** (216) 791-8000 • **Web:** benrose.org

Frontline Services — Mobile Crisis Team

24/7 mental health and addiction crisis help for adults and children. Trained staff can come to your home, work, or school instead of you going to the ER.

Call: (216) 623-6888 • **Web:** frontlineservice.org

Future Directions

Peer-run drop-in center with support groups, arts and crafts, a fitness room, and games. Open weekdays 9 AM 5 PM; groups start at noon.

Location: 2070 West 117th St, Cleveland, OH 44111 • **Call:** (216) 251-8265 • **Web:** facebook.com/futuredirectionscos

May Dugan Center

Helps victims of crime with counseling, crisis and safety help, support working with police, and long-term care to aid healing.

Location: 4115 Bridge Ave, Cleveland, OH 44113 • **Call:** (216) 631-5800 Ext. 300

Web: www.maydugancenter.org

NAMI Greater Cleveland

Mental health education and support for families and for people living with a mental health condition.

Call: (216) 875-7776 (Helpline) • **Web:** namigreatercleveland.org

Neighborhood Family Practice

Counseling, psychiatry, and medication care for adults, teens, and children. Staff speak many languages. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance.

Location: 11906 Madison Ave, Lakewood, OH 44107 • **Call:** (216) 281-0872 • **Web:** nfpmedcenter.org

OhioGuidestone — ReadyCare Walk-In Clinics

Walk-in mental health and substance use care. Mon–Thu 9 AM–1 PM (all ages). Tue–Thu 10 AM–12 PM (adults; substance use medication at Berea and Cleveland only).

Berea: 434 Eastland Rd, 44017. **Cleveland:** 3420 Carnegie Ave, 44115.

Euclid: 26250 Euclid Ave #415, 44132. OhioGuidestone also offers in-home counseling for older adults (see Older Adult Resources).

Call: (844) 622-5564 • **Web:** ohioguidestone.org

Signature Health

Counseling, psychiatry, pharmacy, and dental. In-person, video, and walk-in visits. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance.

Location: 14701 Detroit Ave, 6th Floor, Lakewood, OH 44107 • **Call:** (216) 766-6080

Web: signaturehealthinc.org

The Centers

Counseling, psychiatry, substance use care, harm reduction, and school- or home-based care. Open to all; sliding-scale fees; takes Medicaid, Medicare, and private insurance. (Same-day care: see Behavioral Health Urgent Care.)

Gordon Square: 5209 Detroit Ave • **Call:** (216) 651-2037;

West: 3929 Rocky River Dr • **Call:** (216) 252-5800 • **Web:** thecentersohio.org

■ ADDICTION SUPPORT

Alcoholics Anonymous (AA) — Cleveland

Free support groups for people recovering from alcohol use, online and in person.

Web: aacle.org

Ethan Crossing of Cleveland

Drug and alcohol treatment, including a residential program. Takes all Medicaid plans.

Location: 20611 Euclid Ave, Euclid, OH 44117 • **Call:** (855) 967-2436

Web: ethancrossingcleveland.com

ME/WE Family Education and Support Group

Free education and support group for families affected by a loved one's substance use. Meets Saturdays 10 AM–12 PM, in person and online. Sign up early.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 780-3883

MetroHealth — Addiction & Recovery Care

Help starting addiction care: substance use assessments, medication-assisted treatment (MAT), intensive outpatient, and one-on-one counseling.s

Call: (216) 778-4428 • **Web:** metrohealth.org

Narcotics Anonymous (NA)

Free support groups for people recovering from drug use.

Web: brscna.com/wags

Signature Health

Addiction care, including medication-assisted treatment (MAT). (See Mental Health for full contact.)

Call: (216) 766-6080

The Woodrow Project

Support, referrals, and job help for people leaving addiction treatment. Peer specialists guide recovery. Recovery housing in Lakewood.

Call: (440) 527-3624 • **Email:** info@thewoodrowproject.com • **Web:** thewoodrowproject.com

Y-Haven (a program of the YMCA)

Residential addiction treatment and support for adults 21 and older, including people who are homeless, coming home from prison, or living with a mental health condition. Offers treatment, counseling, case management, medication-assisted treatment (MAT), job help, and housing, regardless of ability to pay.

Location: 6001 Woodland Ave, Suite 703, Cleveland, OH 44104

Call: (216) 431-2018, ext. 3452 (or intake@clevelandymca.org)

■ SCHOOL-BASED MENTAL HEALTH — LAKEWOOD CITY SCHOOLS

Lakewood Student Services Department

If your child has health or behavior challenges at school, call your building principal or the Student Services Department.

Call: (216) 529-4213

■ DOMESTIC AND SEXUAL VIOLENCE AND HUMAN TRAFFICKING

National Domestic Violence Hotline

Free, private help, 24/7.

Call: (800) 799-7233 (SAFE) • **Web:** thehotline.org

Cleveland Rape Crisis Center

Help for survivors of rape, sexual abuse, and sex trafficking, including counseling for children and adults and help with the legal process.

Location: 2937 West 25th St, 2nd Floor, Cleveland, OH 44113

Call: (216) 619-6192 (call or text, 24/7) • **Web:** clevelandrapecrisis.org

Human Trafficking Drop-In Center (Cleveland Rape Crisis Center)

Counseling, case management, support groups, legal help, and special programs for trafficking survivors.

Location: 10450 Superior Ave, Cleveland, OH 44106 • **Call:** (855) 431-7827

Journey Center for Safety and Healing

Help for domestic violence and child abuse. Locations are private for safety.

Call: (216) 391-4357 (HELP), call or text, 24/7; other questions (216) 229-2420 • **Web:** journeyneo.org

Renee Jones Empowerment Center

Help for survivors of human trafficking and sexual assault: life coaching, support groups, and healing programs.

Location: 3764 Pearl Rd, Suite 200, Cleveland, OH 44109 • **Call:** (216) 417-0823

Web: rjecempower.org

III. ESSENTIAL NEEDS

■ FOOD ASSISTANCE

CCHAP Meals

Home-delivered and medically tailored meals for seniors and adults with health conditions, and for people who cannot leave home.

Location: 4614 Prospect Ave, Cleveland, OH 44103 • **Call:** (216) 777-2136 • **Web:** cchapfood.org

City Fresh — Farm Box Program

Weekly box of local, in-season food. Takes SNAP/EBT and offers lower prices for limited income. Pickup at 15425 Detroit Ave (front of Main Library), Thursdays 5:30–7:30 PM (June–October).

Web: cityfresh.org

Community Fridge at the Root Café

Free pantry items, produce, frozen food, and sealed drinks — take what you need or donate. Open during café hours.

Location: 15118 Detroit Ave, Lakewood, OH 44107 • **Web:** [instagram.com/communityfridgecle](https://www.instagram.com/communityfridgecle)

Cuyahoga County Job and Family Services (JFS)

Apply for SNAP (food), Medicaid, cash help, PRC, and childcare.

Westshore Center: 9830 Lorain Ave, Cleveland 44102. (Also see Economic Support.)

Location: 1641 Payne Ave, Cleveland, OH 44114 • **Call:** (844) 640-6446

Web: hhs.cuyahogacounty.gov/departments/cjfs

Greater Cleveland Food Bank — Community Resource Center

Help applying for SNAP (food) benefits and finding food pantries and meal sites.

Call: (216) 738-2067 • **Web:** greaterclevelandfoodbank.org

Lakewood City Schools Nutrition Services

Free or low-cost school breakfast and lunch for families who qualify.

Call: (216) 529-4480 • **Web:** lakewoodcityschools.org

Lakewood Community Meals Calendar (LCSC)

A list of free community meals at Lakewood churches and sites.

Call: (216) 226-6466 • **Web:** lcsclakewood.org

Lakewood Community Outreach

Free fruits and vegetables at Lakewood Congregational Church, 3rd Saturday each month, 10 AM–12 PM (May–November). Use Facebook for updates:

Location: 1375 West Clifton Blvd, Lakewood, OH 44107

Lakewood Community Services Center (LCSC)

Home delivery of food, personal care items, and pet food once a month for those who qualify. Help signing up for SNAP.

Location: 12900 Madison Ave, Lakewood, OH 44107 • **Call:** (216) 226-6466 • **Web:** lcsclakewood.org

Lakewood Division of Aging — Congregate Meal Program

Weekday meals at the center and home-delivered meals for Lakewood residents 60 and older.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 521-1515

North Union Farmers Market

Weekly outdoor farmers market. Takes SNAP and matches it up to \$25; also takes WIC and Senior coupons. At Madison Park, 13201 Madison Ave, Wednesdays 10 AM–1 PM (June–October).

Web: northunionfarmersmarket.org

Transfiguration Parish (Sts. Cyril and Methodius) — Community Food Pantry

Food pantry, 10 AM–noon, 4th Wednesday of the month (January–October) and 3rd Wednesday in November and December.

Location: 12608 Madison Ave, Lakewood, OH 44107 • **Call:** (216) 521-7288

West Shore Meals on Wheels

Delivers meals to people in Lakewood, Rocky River, Fairview Park, and West Park.

Call: (440) 333-6298 (Mon–Fri 9:30 AM–12:30 PM) • **Web:** westshoremow.org

WIC — Women, Infants, and Children

Healthy food, nutrition help, and breastfeeding support for pregnant people, new parents, and children under 5 who qualify.

Location: 15224 Madison Ave, Lakewood, OH 44107 • **Call:** (216) 957-7540 • **Web:** signupwic.com

■ HOUSING SERVICES AND SUPPORT

Barton Communities

Affordable apartments for older adults (Westerly and Fedor Manor) and the Barton Center for activities and services. (Also see Older Adult Resources.)

Location: 14300 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 521-7260

Web: bartoncommunities.org

Cleveland Mediation Center

Free help for tenants and landlords to settle problems without going to court.

Call: (216) 621-1919 • **Web:** clevelandmediation.org

Cogswell Hall (a program of the YWCA)

Permanent housing with support in private, furnished apartments for 41 adults in Detroit Shoreway. Shared meals and activities; staff help residents reach their goals.

Location: 7200 Franklin Blvd, Suite 100, Cleveland, OH 44102 • **Call:** (216) 961-1568

LakewoodAlive

Home repair help for low-income homeowners, plus aging-in-place check-ups, snow shoveling and leaf raking for senior homeowners, and bed bug help.

Location: 12815 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 521-0655 • **Web:** lakewoodalive.org

Lakewood Community Services Center — Rent and Utility Help

Rent and utility help for those who qualify and are at risk of homelessness. Also housing search, case management, and landlord help.

Location: 12900 Madison Ave, Lakewood, OH 44107 • **Call:** (216) 226-6466 • **Web:** lcsclakewood.org

Lakewood Municipal Court — Rent Escrow

File a rent escrow request as a step to make landlords meet their legal duties.

Location: 12650 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 529-6700

Web: lakewoodcourtoh.gov

Legal Aid — Tenant Information Line

Free legal info on leases, deposits, and landlord duties.

Call: (216) 861-5955 • **Web:** lasclev.org

NEOCH — Housing Clinics

Housing clinics and help for people who are homeless or at risk. (Also see Emergency Shelter.)

Call: (216) 432-0540 • **Web:** neoch.org

Society of St. Vincent de Paul (Diocese of Cleveland)

Help with rent, utilities, sometimes hotel stays, and storage-unit payments.

Location: 1404 E. 9th St, 3rd Floor, Cleveland, OH 44114 • **Call:** (216) 696-6525, ext. 3150

Web: svdpcl.org

Step Forward — Energy and Utility Help

Helps Cuyahoga County residents pay for energy and avoid shut-offs (HEAP, PIPP, WCP, SCP).

Call: (216) 696-9077, Mon–Fri 8 AM–5 PM • **Web:** stepforwardtoday.org

Zelie's Home

Housing help for pregnant women in Greater Cleveland, with one home in Lakewood.

Call: (216) 282-8053 • **Web:** zelieshome.org

■ ECONOMIC SUPPORT

Adult Education / GED

Free GED and adult classes. Seeds of Literacy: seedsofliteracy.org. Ohio Options for Adults / Aspire (Tri-C): East and West suburb classes • **Call:** (216) 987-0596 • **Web:** tri-c.edu

Cuyahoga County Earned Income Tax Credit Coalition

Free tax help for those who qualify. Call 211 to make an appointment.

Web: hhs.cuyahogacounty.gov

Cuyahoga County Public Library — Cuyahoga Works

Free job help: coaching, resume help, and job skills workshops.

Call: (216) 475-2225 • **Email:** careers@cuyahogalibrary.org • **Web:** cuyahogalibrary.org

Greater Cleveland Works

Free job help for county residents: job search, resume help, and training. Extra help for youth, veterans, seniors, people with disabilities, and others.

Location: 1910 Carnegie Ave, Cleveland, OH 44115 • **Call:** (216) 777-8200

Web: greaterclevelandworks.org

HFLA of Northeast Ohio

Interest-free loans for people who cannot get safe, fair loans elsewhere — personal, school, and business.

Location: 1422 Euclid Ave, Suite 400, Cleveland, OH 44115 • **Call:** (216) 378-9042

Email: team@interestfree.org • **Web:** interestfree.org

The Centers — El Barrio Workforce

Free job training, certificates, and job placement for adults 18 and older. No diploma needed. Bilingual, with online options.

Location: 5209 Detroit Ave, Cleveland, OH 44102 • **Call:** (216) 325-9675 • **Web:** thecentersohio.org

Towards Employment — Community and Reentry

Job-readiness training, interview coaching, and links to record-friendly employers.

Location: 3301 Saint Clair Ave, Cleveland, OH 44114 • **Call:** (216) 696-5750

Web: towardsemployment.org

For benefits (SNAP, Medicaid, cash, childcare), see Job and Family Services under Food Assistance.

For help paying energy bills, see Step Forward under Housing

■ LEGAL SUPPORT

Cleveland Catholic Charities — Immigration

Low-cost immigration legal help in many languages: green cards, citizenship, work permits, DACA, visas for victims, and court representation. First visit \$40; fees may be lowered. Appointments required.

Call: (216) 939-3769

Cleveland Homeless Legal Assistance Program

Free legal help for people who are homeless or at risk. Advice on credit, record sealing, driver's license, family, and landlord/tenant issues.

Call: (216) 696-3525 • **Email:** communications@clemetrobar.org

Cleveland Metropolitan Bar Association (CMBA)

Connects people to attorneys, including those who cannot afford one. Its Justice For All programs include homeless legal help, divorce clinics, and veterans legal clinics. Its Cleveland Legal Collaborative offers low-cost or free help for people who do not qualify for Legal Aid.

Call: (216) 696-3525 • **Email:** cnash@clemetrobar.org • **Web:** clemetrobar.org

Council on American-Islamic Relations (CAIR) — Cleveland

Free legal help to protect the rights of Muslims in Ohio: discrimination, FBI questioning, racial profiling, and immigration and refugee protection.

Call: (216) 830-2247

Legal Aid Society of Cleveland

Free legal help for those who qualify with housing, health, money, school, safety, family, immigration, and benefits.

Location: 1223 West Sixth St, Cleveland, OH 44113 • **Call:** (888) 817-3777 • **Web:** lasclev.org

LegalWorks NEO

Helps remove legal barriers to jobs, like record sealing/expungement. Works with the Public Defender, Legal Aid, and the courts; holds clinics at neighborhood sites.

Call: (216) 675-0010 • **Email:** info@legalworksneo.org • **Web:** legalworksneo.org

Scranton Road Legal Clinic (Scranton Road Ministries)

Free legal clinic, Tue–Thu 10 AM–3 PM.

Location: 3095 Scranton Rd, Cleveland, OH 44113 • **Call:** (216) 861-5323

Web: scrantonroadministries.org/legal

■ TRANSPORTATION

Greater Cleveland Regional Transit Authority (RTA)

Buses and trains across the area, plus paratransit for people with disabilities. Use the Transit app to plan trips. Bus passes are sold at Discount Drug Mart stores.

Call: (216) 621-9500 (press 1 English, 2 Español) • **Web:** riderta.com

Lakewood Department of Human Services

Rides for eligible Lakewood residents. Medical rides (book ahead), plus rides to the Cove Community Center, events, stores, and shopping.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 521-5061

Web: lakewoodoh.gov

Ohio City Bicycle Co-op

Low-cost used bikes, repairs, parts, and helmets (Thu–Sat). Repair classes and a “pay what you can” program.

Call: (216) 830-2667 • **Email:** info@ohiocitycycles.org • **Web:** ohiocitycycles.org

Senior Transportation Connection

Door-to-door rides in Cuyahoga County for older adults and people with disabilities — medical visits, groceries, and outings. Wheelchair-accessible vans with help.

Call: (216) 265-1489 • **Web:** ridestc.org

IV. INDIVIDUALS AND FAMILIES

■ OLDER ADULT RESOURCES

Alzheimer's Association — Cleveland Area Chapter

Support, education, and resources for people with Alzheimer's or dementia and their caregivers.

Call: (216) 342-5556 • **Web:** alz.org/cleveland

Barton Communities Activity Center

Activities for older adults: social events, art, fitness, shows, and classes.

Location: 14300 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 221-3400

Web: bartoncommunities.org

Benjamin Rose Institute

Many services for older adults, including help managing mental health care.

Call: (216) 791-8000 • **Web:** www.benrose.org

Carolyn L. Farrell Foundation

One-on-one coaching for families dealing with dementia and brain-health issues.

Location: 26633 Detroit Rd, Westlake, OH 44145 • **Call:** (440) 414-0434 • **Web:** farrellfoundation.org

City of Lakewood — Division of Aging

Programs for older adults: meals, rides, social and fitness activities, and trips.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 521-1515

Web: lakewoodoh.gov

Cuyahoga County Department of Senior and Adult Services

Home-based care, benefits help, outreach, and senior center programs.

Call: (216) 420-6700 • **Web:** hhs.cuyahogacounty.gov

Cuyahoga County SCAM Squad

County fraud team. Call to talk with an investigator if you think you have been scammed.

Call: (216) 443-7226 (SCAM), Mon–Fri 8:30 AM 4:30 PM

Web: cuyahogacounty.gov/consumeraffairs/scam-squad

Elder Justice Center at Eliza Bryant Village

A safe place for older adults facing abuse, violence, or crime, plus help getting legal, money, and social services.

Call: (844) 352-7233 (EJC-SAFE) • **Web:** elizabryant.org

LakewoodAlive — Aging in Place

Home repairs, safety check-ups, and volunteer help (like snow shoveling) for older homeowners. (See Housing for full details.)

Call: (216) 521-0655 • **Web:** lakewoodalive.org

Lakewood Neighborhood Paramedic Program

Home safety check-ups and help for older adults.

Call: (216) 659-0009 • **Email:** lfdnp@lakewoodoh.net • **Web:** lakewoodoh.gov

National Elder Fraud Hotline

Free help if you or someone you know has been targeted by fraud.

Call: (833) 372-8311 (FRAUD-11) • **Web:** ovc.ojp.gov/program/stop-elder-fraud

OhioGuidestone — In-Home Counseling for Older Adults

Counseling brought to an older adult's home.

Call: (844) 622-5564 • **Web:** ohioguidestone.org

Western Reserve Area Agency on Aging (WRAAA)

Information, help, and long-term care services for older adults and people with disabilities. (See Veterans for Veteran-Directed Care.)

Call: (800) 626-7277 • **Web:** areaagingsolutions.org

■ VETERANS SERVICES

Cuyahoga County Veterans Service Commission

Help for honorably discharged veterans and their families. Note: the Wade Park and Parma CBOC satellite offices are closed.

Location: 3950 Chester Ave, Cleveland, OH 44114 • **Call:** (216) 698-2600 • **Web:** cuyahogavets.org

Veterans Affairs Northeast Ohio Health Care

Medical and mental health care and other services for veterans.

Louis Stokes Cleveland VA Medical Center: 10701 East Blvd, Cleveland 44106 • **Call:** (216) 791-3800.

Parma VA Clinic: 8787 Brookpark Rd, Parma 44129 • **Call:** (216) 739-7000.

Web: va.gov

Veterans Crisis Line

Free, private support for veterans, service members, and families.

Call: 988, then press 1, or text 838255 • **Web:** veteranscrisisline.net

WRAAA — Veteran-Directed Care

Qualifying veterans get a monthly budget to hire their own caregivers — including family — and buy supplies, so they can stay home. Serves Cuyahoga, Geauga, Lake, Lorain, and Medina counties. No income limit; must be at risk of nursing-home care and meet VA rules.

Call: (216) 727-2852 • **Email:** VeteranDirectedCare@areaagingsolutions.org

■ FAMILY, YOUTH, AND CHILDREN'S SERVICES

Connecting for Kids

Help for families with children under 13 who have mental health, developmental, or disability needs, or who face big life changes. Programs, a provider list, resource fairs, and playgroups.

Call: (440) 570-5908 • **Email:** info@connectingforkids.org • **Web:** connectingforkids.org

Help to Others (H2O) Youth Program

Service and leadership programs for middle and high schoolers. Also a Home Alone safety class (ages 9–12) and a summer service camp.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 529-6045

Web: lakewoodoh.gov

Lakewood Area Collaborative

Free programs for families with children under 18 (or up to 21 with a disability). Short-term case management based on each family's needs. Common help includes kinship support, parenting classes, resource navigation, emergency help, and education.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 529-6873

Web: lakewoodoh.gov

Lakewood Childcare and Preschool Provider List

A list of childcare and preschool programs in Lakewood.

Web: lakewoodoh.gov

Lakewood Early Childhood PTA

Programs for families with young children (0–6): playgroups, activities, book clubs, and meals for new parents.

Email: info@lecpta.com • **Web:** lecpta.com

Lakewood Family Room

Free programs for children up to age 8 and their caregivers: playtime, workshops, a nursing room, and new-parent support.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 529-5018

Web: lakewoodoh.gov

Lakewood Neighborhood Paramedic Program

Car seat checks, CPR classes, and home safety check-ups for children.

Call: (216) 659-0009 • **Web:** lakewoodoh.gov

Starting Point

Help finding childcare, preschool, and out-of-school programs in Northeast Ohio.

Call: (216) 575-0061 • **Web:** starting-point.org

■ EDUCATION AND RECREATION

Beck Center for the Arts

Classes, camps, and workshops in music, art, dance, and theater for all ages, plus live shows.

Location: 17801 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 521-2540 • **Web:** beckcenter.org

Cleveland Metroparks

18 parks with hiking, biking, fishing, nature programs, golf, and the zoo. Programs for all ages, including adaptive options.

Call: (216) 635-3200 • **Web:** clevelandmetroparks.com

Lakewood City Schools

Free public school for pre-K through grade 12 for Lakewood residents.

Location: 13701 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 529-4000

Email: ask@lakewoodcityschools.org • **Web:** lakewoodcityschools.org

Student Registration: Help signing up for school. **Call:** (216) 529-4279

Student Services: Special education, related services, transportation, home instruction, health, and counseling. **Call:** (216) 529-4213.

English / Multilingual Learning: Support for English learners ages 3–21. **Call:** (216) 227-5593.

Lakewood Community Recreation and Education Department

Programs for youth and adults: pools, sports, fitness, classes, camps, and events. Membership or per-use fee for pools, gyms, and the track.

Location: 14100 Franklin Blvd, Lakewood (Door 31, Bunts Rd) • **Call:** (216) 529-4081

Web: recreation.lakewoodcityschools.org

Lakewood Public Library

Programs for all ages, plus computers, Wi-Fi, and printing. Homework help for grades K–8 (August–May).

Main Branch: 15425 Detroit Ave • **Call:** (216) 226-8275.

Madison Branch: 13229 Madison Ave • **Call:** (216) 228-7428. • **Web:** lakewoodpubliclibrary.org

Lakewood YMCA

Gym, pool, fitness classes, swim lessons, and wellness services. Youth sports, camps, after-school and family programs, and senior activities. Various membership types with financial assistance available. Free childcare for members while they work out (certain hours).

Location: 16915 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 521-8400 • **Web:** clevelandymca.org

V. SPECIALIZED COMMUNITY RESOURCES

■ LGBTQIA+ RESOURCES

A Place for Us — Senior Apartments

Ohio's first LGBTQ-friendly senior housing, for people 55 and older. One- and two-bedroom apartments near the West 117th Rapid station. Join the waitlist.

Location: 11610 Madison Ave, Cleveland, OH 44102 • **Call:** (844) 329-9215 • **Web:** apfuhousing.com

B. Riley House

LGBTQ+ drug and alcohol treatment in a safe, affirming home. Treatment, mental health care, and therapy.

Location: 2121 West 117th St, Cleveland, OH 44111 • **Call:** (216) 417-4831

Email: intake@brileysoberhome.org • **Web:** brileysoberhome.org

Cleveland Clinic Center for LGBTQ+ Care

Full LGBTQ+ health care: HIV care and prevention, gender-affirming care, mental health, hormones, and surgery.

Location: Lakewood Family Health Center, 14601 Detroit Ave, Lakewood, OH 44107

Call: (216) 237-5500 • **Web:** my.clevelandclinic.org

Colors+ Youth Center

Lakewood-based center that supports LGBTQ+ youth and families with a safe, welcoming space to join activities, make friends, and find support.

Location: 1375 W. Clifton Blvd, Lakewood, OH 44107 • **Call:** (216) 200-8426 • **Web:** colorsplus.org

Haus of Transcendent (HOT)

Support for LGBTQI2S+ people: community help, social services, jobs, housing, legal help, and free HIV testing, especially for immigrants and people of color. Follow social media for updates and to message. • **Web:** hotcle.org

Lakewood Early Childhood PTA — Queer Family Meet-Up

Monthly meet-up for queer families to play with their kids.

Location: Cove Community Center, 12525 Lake Ave, Lakewood, OH 44107 • **Email:** info@lecpta.com

Web: lecpta.com

LGBT Community Center of Greater Cleveland

LGBTQIA+ center with programs, education, support, and events.

Location: 6705 Detroit Ave, Cleveland, OH 44102 • **Call:** (216) 651-5428 • **Web:** lgbtcleveland.org

Margie's Hope

Help and support for transgender, non-binary, and gender-expansive people. Includes Margie's Closet, a non-profit resale store.

Location: 1384 West 117th Street, Cleveland, Ohio • **Call:** (440) 857-0611 • **Web:** margieshope.org

MetroHealth Pride Clinic (at the LGBT Community Center)

Health care for LGBTQIA+ people 13 and older: primary care, hormones, family planning, HIV prevention, and STI care.

Location: 6705 Detroit Ave, Cleveland, OH 44102 • **Call:** (216) 957-4905 • **Web:** metrohealth.org

Trans Lifeline

Peer support line run by and for trans people.

Call: (877) 565-8860 • **Web:** translifeline.org

The Trevor Project

Crisis support for LGBTQ+ young people.

Call: (866) 488-7386; or text START to 678678 • **Web:** thetrevorproject.org

■ BLACK AND LATINO RESOURCES

Birthing Beautiful Communities

Support for pregnant women for healthy births — before, during, and after delivery. Labor support, planning, and support groups.

Location: 3043 Superior Ave, Cleveland, OH 44114 • **Call:** (216) 307-1538

Email: info@birthingbeautiful.org • **Web:** birthingbeautiful.org

Cleveland Clinic — Hispanic Clinic

Bilingual health care for the Hispanic community.

Location: Lutheran Hospital, 1730 West 25th St, Cleveland, OH 44113 • **Call:** (216) 696-4300

Web: my.clevelandclinic.org

Esperanza, Inc.

Free mentoring, leadership, and college and family support for Hispanic students and families.

Location: 3104 West 25th St, 4th Floor, Cleveland, OH 44109 • **Call:** (216) 651-7178

Web: esperanzainc.org

Lakewood Black Caucus

Black resident support, allyship building, and Black culture celebrations.

Location: Lakewood Presbyterian Church, 14502 Detroit Ave, Lakewood, OH 44107

Email: lakewoodblackcaucus@outlook.com

Spanish American Committee

Support for the Spanish/Hispanic community: family help, bilingual child care, money skills, housing help, job training, and English (ESOL) classes.

Location: 4407 Lorain Ave, Cleveland, OH 44113 • **Call:** (216) 961-2100 • **Web:** spanishamerican.org

Village of Healing

Health and mental health care for Black women and families: gynecology, pregnancy care, mental health, primary care, and shots.

Shaker Heights: 11201 Shaker Blvd, Suite 230, Cleveland 44104

Euclid: 22344 Lakeshore Blvd, Euclid 44123

Call: (216) 815-4325 • **Web:** villageofhealingcle.com

■ DISABILITY SUPPORT RESOURCES

Beck Center — Music and Speech Therapy

Therapy using music, art, dance, and theater for communication, movement, and social needs. Financial help available.

Location: 17801 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 521-2540 • **Web:** beckcenter.org

City of Lakewood Autism Safety Roster

Autistic people or their caregivers can sign up with the Lakewood Police for safer, better responses.

Web: lakewoodoh.gov/autism-safety-roster

Connecting for Kids

Support for children and adults with mental health, developmental, or disability needs.

(See Family, Youth, and Children's Services.)

Call: (440) 570-5908 • **Web:** www.connectingforkids.org

Cuyahoga County Board of Developmental Disabilities

Assistive technology, health and behavior support, housing and job help, family programs, and travel training.

Call: (216) 241-8230 • **Web:** cuyahogabdd.org

Empower Sports

Adaptive sports for people of all abilities — basketball, soccer, kickball, softball, and pickleball.

Programs at various Lakewood locations.

Call: (216) 400-8598 • **Web:** empowersports.org

Gigi's Playhouse

Free programs for people with Down syndrome: motor skills, speech, fitness, tutoring, and career skills.

Location: 15316 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 529-3333

Email: Cleveland@gigisplayhouse.org • **Web:** gigisplayhouse.org

HELP Foundation

Day programs, job services, and rides for adults and children with developmental disabilities.

Location: 18228 Sloane Ave, Lakewood, OH 44107 • **Call:** (216) 432-4810, ext. 333

Web: helpfoundationinc.org

New Avenues to Independence

Two group homes in Lakewood for people with developmental disabilities, plus community and inclusion services.

Call: (216) 481-1909 • **Web:** newavenues.net

North Coast Community Homes

Homes for people with disabilities moving toward independent living, in Lakewood and across the county.

Call: (216) 662-1880 • **Web:** ncch.org

Opportunities for Ohioans with Disabilities — OOD Works

Job help for people with a disability.

Location: 14725 Detroit Ave #320, Lakewood, OH 44107 • **Call:** (216) 227-3250 • **Web:** ood.ohio.gov

Rec2Connect Therapy

Adaptive recreation therapy: water programs, exercise, outdoor adventure, and school programs.

Call: (330) 703-9001 • **Email:** admin@rec2connect.org • **Web:** rec2connect.org

Welcome House

Group homes and support for people with developmental disabilities in Lakewood and the west side.

Call: (440) 356-2330 • **Web:** welcomehouseinc.org

■ IMMIGRANT AND REFUGEE RESOURCES

Asian Services in Action (ASIA)

Help for children and adults: youth services, senior care, interpreting, legal aid, counseling, and money help. After-school and summer programs with Lakewood schools.

Location: 3631 Perkins Ave, Suite 2A-W, Cleveland, OH 44114 • **Call:** (216) 881-0330

Web: asiaohio.org

Cleveland Catholic Charities — Immigration

Low-cost immigration legal help in many languages. (See Legal Support for details.)

Call: (216) 939-3769

Cuyahoga County Welcome Center

One place for immigrants, refugees, and people learning English to find services: language help, benefits, school, jobs, housing, and legal help. Open Tue–Thu, 9:00 AM – 4:00 PM

Location: 4261 Fulton Parkway, Cleveland, OH 44144 • **Call:** (216) 881-5554

Web: hhs.cuyahogacounty.gov

The Hope Center for Refugees and Immigrants

West side hub for refugees and immigrants: community help, mentoring, job training, English (ESOL) classes, immigration legal help, after-school help, and tutoring.

Location: 15135 Triskett Rd, Cleveland, OH 44111 • **Call:** (216) 241-9400

Email: info@buildinghopeinthecity.org • **Web:** buildinghopeinthecity.org

Partnership for Good Health

Health navigation and resource help for immigrants, refugees, and migrants. Community health workers share clients' culture and language.

Email: info@pghcle.org • **Web:** partnershipforgoodhealth.org

Re:Source Cleveland

Newcomer navigator program plus help with housing, utilities, jobs, basic needs, legal help, benefits, and safety.

Location: 2054 West 47th St, Cleveland, OH 44102 • **Call:** (216) 236-3877

Email: info@resourcecleveland.org • **Web:** resourcecleveland.org

Smart Development

Housing help for refugees, immigrants, newcomers, and people of color, plus community help, social services, and job support.

Location: 3538 West 140th St, Cleveland, OH 4411 • **Call:** (216) 309-0833

Email: contact@smartdevelopmentinc.org • **Web:** smartdevelopmentinc.org

*For immigration legal help, also see CAIR-Cleveland and
Cleveland Catholic Charities — Immigration under Legal Support.*

VI. OTHER IMPORTANT INFORMATION

City of Lakewood Police Department

Emergencies: (216) 521-1234 or 911

Non-emergencies: (216) 529-6750

Location: 12650 Detroit Ave, Lakewood, OH 44107 • **Web:** lakewoodoh.gov

Lakewood Fire / EMS Department

Emergencies: (216) 521-1234 or 911

Fire administration: (216) 529-6656

Neighborhood Paramedic: (216) 659-0009

Stations: 14601 Madison Ave; 18124 Detroit Ave; 12567 Clifton Blvd.

Web: lakewoodoh.gov

Mayor's Office

Location: Lakewood City Hall, 12650 Detroit Ave • **Call:** (216) 529-6600

Email: mayor@lakewoodoh.net • **Web:** lakewoodoh.gov

Lakewood City Council

Location: Lakewood City Hall, 12650 Detroit Ave • **Call:** (216) 529-6055

Email: council@lakewoodoh.gov • **Web:** lakewoodoh.gov

Lakewood City Schools Board of Education

Location: 13701 Lake Ave, Lakewood, OH 44107 • **Call:** (216) 529-4000

Web: lakewoodcityschools.org

Lakewood Chamber of Commerce

Location: 16017 Detroit Ave, Lakewood, OH 44107 • **Call:** (216) 226-2900

Email: info@lakewoodchamber.org • **Web:** lakewoodchamber.org

Disclaimer:

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